



## **Mastery Schools**

### **FAQ's**

#### **Why are Mastery schools closing?**

At the heart of Mastery's mission is a commitment to the well-being of our school community. Though Mastery still does NOT have any confirmed cases of COVID-19 (coronavirus) in schools or offices, we decided to close our schools for a number of reasons. Many Mastery employees reside in neighboring counties where an emergency declaration has been declared, making it more difficult for them to come to work and raising concerns about the staffing of our schools. In addition, Mastery recognizes the worry and anxiety this crisis has generated for our families and staff. We thought it wise to err on the side of caution until situation becomes clearer and appropriate public health steps are clarified.

#### **What does closure mean in terms of student learning?**

To ensure your child's learning isn't interrupted, Mastery will provide home academic materials and instructions starting late in the week of March 16<sup>th</sup>. Lessons will be provided online and sent via mail. Your child's teachers will also be available to support via phone. More information will be sent to families via parent square next week including ways you can access internet service if you do not have service.

#### **What about the meals my child usually gets at school?**

We are committed to ensuring all Mastery students have access to meal service. Our Philadelphia students can visit their Mastery campus for food pickup (but can pick up food at an alternate Mastery site if they are closer to that school). Our Camden students can pick up meals at regional sites at the specified food service times. Our Camden locations are being led by the Camden City School District and utilizing a regional model for distribution. Please [click here](#) for full details.

#### **Will we be notified if someone at my school contracts coronavirus?**

The local Health Department is confirming new cases of coronavirus. If we are notified that someone in our school community test positive for the virus, we will notify you immediately via Parent Square.

#### **What if I don't have Parent Square or I am not getting Mastery's messages?**

Please fill out [this form](#) and we will update your contact information in our system.

### **Resources**

The Centers for Disease Control and Prevention (CDC) offers the most up-to-date information on COVID-19. For updates from CDC, please see the following

- [What you need to know about coronavirus disease 2019 \(COVID-19\)](#)
- [What to do if you are sick](#)
- [Stop the spread of germs – help prevent the spread of respiratory viruses like COVID-19](#)
- The [CDC is providing updated information about cases](#) in the United States.
- Travel advice: [refer to the CDC's page](#).
- [CDC Coronavirus Disease 2019 \(COVID-19\)](#)

- [CDC Frequently Asked Questions and Answers: Coronavirus Disease-2019 \(COVID-19\) and Children](#)
- SAMHSA [Coping with Stress During Infectious Disease Outbreaks](#)
- Child Mind Institute [Talking To Kids About The Coronavirus](#)
- NASP – [Talking to Children About COVID-19: A Parent Resource](#) (Available in [Spanish](#))

## What Families Need to Know

How is coronavirus spread?



### Coughing and Sneezing



Touching a surface or object that has the virus on it and then touching your mouth, nose, or eyes



### Close contact with people

What are the symptoms?



### Fever



**Cough**



**Shortness of breath**

How can I help protect myself and others?



**Clean and disinfect frequently touched surfaces and objects**



**Avoid putting fingers in your mouth, ears, or eyes**



**Wash your hands regularly with soap and water for 20 seconds**



**Cover your nose and mouth with a tissue when you cough or sneeze – and wash your hands afterward**



As conditions change, please check our [website](#) for any updates.